

Action Taken Report for Feedback Analysis (2020-21)

Prof. S Nurul Hasan College

For the academic year 2020-21, feedback was gathered from students, alumni, employers, and faculty members. The feedback revealed concerns in two specific areas: the ICT facilities in classrooms and laboratories, and the overall ambience of the institute.

Key Areas of Concern:

1. **ICT Facilities in Classrooms and Laboratories:** Feedback indicated dissatisfaction with the availability and functionality of Information and Communication Technology (ICT) resources.
2. **Overall Ambience of the Institute:** Concerns were also raised regarding the general atmosphere of the campus.

Actions Taken:


1. Enhancing ICT Facilities in Classrooms and Laboratories:

- Upgraded existing ICT infrastructure by installing new projectors, smart boards, and modern computing systems in classrooms and labs to facilitate better teaching and learning experiences.
- Strengthened internet connectivity throughout the campus, ensuring high-speed access for both students and faculty in classrooms and laboratories.
- Introduced training programs for faculty to improve the effective use of ICT tools in their teaching methods, aiming to make classes more interactive and engaging.
- Regular maintenance schedules were implemented to ensure that all ICT equipment remains functional and up-to-date.

2. Improving the Overall Ambience of the Institute:

- Continued efforts to enhance the campus environment through the addition of more green spaces, installation of seating areas, and maintaining cleanliness and aesthetics.
- Upgraded the interiors of classrooms and common areas with new furnishings, better lighting, and improved ventilation to create a more comfortable and pleasant atmosphere.
- Student common areas, such as lounges and study spaces, were expanded and redesigned to provide more comfortable spaces for collaborative and individual study.

Conclusion: Prof. S Nurul Hasan College has taken active steps to address the feedback by improving both the ICT facilities and the overall campus ambience. These measures aim to create a more efficient, engaging, and pleasant learning environment for all stakeholders. Continuous monitoring and feedback collection will guide future improvements.


Principal
Prof. S.N.H. College
Farakka, Murshidabad