

## **Action Taken Report for Feedback Analysis (2019-20)**

*Prof. S Nurul Hasan College*

During the academic year 2019-20, feedback was collected from students, alumni, employees, and faculty members. The analysis highlighted two key areas where the college received lower-than-expected feedback ratings: the overall ambience of the institute and the amenities and assistance available at the college sports ground.

### **Key Areas of Concern:**

1. **Overall Ambience of the Institute:** The feedback indicated a need for improvement in the overall atmosphere of the campus to make it more appealing and comfortable.
2. **Amenities and Assistance at the Sports Ground:** Concerns were raised about the available facilities and support services at the college's sports ground.

### **Actions Taken:**


#### **1. Improving the Overall Ambience of the Institute:**

- Beautification of the campus was initiated by adding more greenery, improving landscaping, and installing artistic structures to enhance visual appeal.
- Classrooms and common areas were upgraded with better lighting and improved ventilation systems to create a more welcoming and comfortable environment.
- New signages were installed to facilitate easy navigation around the campus, promoting a student-friendly atmosphere.
- A "Clean Campus" initiative was launched, encouraging students and staff to maintain a clean and organized campus.

#### **2. Upgrading Amenities and Assistance at the Sports Ground:**

- The sports ground was revamped by leveling the playing fields, upgrading seating arrangements, and installing proper drainage systems to prevent waterlogging.
- Additional sports equipments were procured, ensuring students have access to high-quality materials for various sporting activities.
- Qualified sports trainers and staff have been appointed to provide guidance and support to students participating in sports and physical activities.
- First-aid facilities and safety measures were improved, with regular checks on equipment and better assistance for students during sporting events.

**Conclusion:** Prof. S Nurul Hasan College is committed to addressing the concerns raised in the feedback and has taken concrete steps to enhance both the overall campus ambience and the sports facilities. Continuous monitoring will ensure that these improvements meet the expectations of all stakeholders and contribute to a more engaging and supportive environment.

  
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